



Pass Products and the Access Gate

green4
SOLUTIONS



PASS PRODUCTS

Pass type Products can be set up in a number of ways that can allow access into a Venue such as a Museum or other Leisure attraction. A Pass is a ticket for a venue that is purchased with both a specific usage date assigned and which could alternatively be activated at a date or time in the future. For example, a Pass could be purchased in March with the intention of visiting at some point during the summer. When the user decides which date, they can simply turn up and gain access to the venue as per the terms of their Pass. A Pass can be based on a number of different scenarios such as an Open Day Pass where you can visit any day within a set amount of time, a Day Pass where you can visit on a selected date or a Multiday Pass where you can visit multiple times in a set period of time.

PASS TYPE BOOKABLE PRODUCTS

Passes are created as Pass type Bookable Products within CRM and depending on the type of Pass that is being created different fields in this form need to be completed.

The table below describes the different types of Passes that can be created within a Pass type Bookable Product form and the fields that must be completed for the type of Pass to be created.

	Open Pass	Dated Day Pass	Multiday Pass	Multiday Pass-Disney Model
Detail of the type of Pass	The Pass can be scanned once and has a set amount of time to be used from the date that it is purchased.	The Pass begins on a selected date.	The Pass can be used on multiple occasions in a set period of time.	The Pass can be used on multiple occasions in a set amount of time but the first scan of the Pass must be made within a selected number of days.
Example	A Pass can be used once and has 1 year from the purchase date to be used.	The date of when the Pass can start to be used is able to be selected.	Can make 3 visits using the Pass in a 1 year period.	Can make 3 visits in a week using the Pass but the first scan of the Pass must be made within 30 days of it being purchased.
Bookable Product Form Settings using the above examples				
Type	Pass	Pass	Pass	Pass
Collect start date	No	Yes	No	No
Is Membership	No	No	No	No
Number of Days to Activate (Membership field)	Leave blank	Leave blank	Leave blank	30
Number of Uses	1	1	3	3

Number of Days Before Entry Rejected	365	Leave blank	365	7
Number of Days Before Entry Allowed	Leave blank	Leave blank	Leave Blank	Leave Blank

The cost of a Pass and the Channels it is going to be sold within are also added with the Bookable Product form.

ACCESS GATE

The Access Gate will control entrance into the Venue where a Pass is being used to gain entrance. It allows the POS to be used as an access point, allowing entry via a till point with the till operator scanning or entering a reference number.

Once a number has been entered or scanned into the system, access validation will subsequently take place, showing if entry is allowed or not depending on the type of Pass.

For example, a Pass may only allow access to the venue for a specific number of times, if the maximum uses of the pass has been exceeded and access to the venue is attempted, the POS will highlight this and access will be denied.

THE ACCESS GATE AND CRM

The Access Gate requires a number of setup requirements to take place within CRM including settings within the Company Details form to control how long Access Fates Validation or Period last far as well as an Anti-Pass back period.

The Access Point setting within the Terminal form must also be completed for the Access Gate to be fully functional.

Two major controls for the Access Gate are Access Points and Product Zones. Access Points represents the access area to a particular venue and therefore there can be multiple or just an individual Access Point.

Linked to Access Points are Attendance Zones, these can be used to restrict customer entering particular zones of a Venue if they have not brought a ticket for it. It is possible to link Attendance Zones with a product via the use of Product Zone, setting up Attendance Zones and Product Zones restricts people that have bought one product from using the product to gain access to other areas of a site.

THE ACCESS GATE AND THE POS

The Access Gate is displayed within the POS. Once Passes have been printed they can be scanned into the POS for entrance to be gained or denied or a reference number can be entered manually. Alternatively a Booking number can be entered into the gate for the booking to be found and subsequently the booking can be validated from here.

If access is allowed a Green flag will be displayed whereas if Access is denied a Red flag will be shown Details regarding why access may have been gained or denied is shown below the flag

Current Booking

Find Booking

Find Seat

Tabs

Customer

Coupon

Cashless Accounts

Other

Member

Access Gate

Ticket OR Membership number:

Validate

Booking number:

Find Booking

Beneficiaries

Tickets

Product	Price	Beneficiary	Ticket UTID	Membership	Validation
Open Day Pass (Adult)	£50.00	Mr Joseph Walker	1000114131		Validate

Amend Booking

Beneficiaries

Clear

View Beneficiaries

Joseph Walker
 Access Granted
 Open Pass (Adult)
 28/05/2015 15:54 -
 27/05/2016 15:54

StadiumTest

D1, SH1

Cash Skim

Till Report

Open Till

LOCK

Logout

Home

Back

Current Booking

Find Booking

Find Seat

Tabs

Customer

Coupon

Cashless Accounts

Other

Member

Access Gate

Ticket OR Membership number:

Validate

Booking number:

Find Booking

Beneficiaries

Tickets

Product	Price	Beneficiary	Ticket UTID	Membership	Validation
Dated Day Pass (Adult)	£50.00	Mr Joseph Walker	1000114133		Validate

Amend Booking

Beneficiaries

Clear

View Beneficiaries

Joseph Walker
 Entry Date/Time Not yet reached
 Dated Day Pass (Adult)
 30/05/2015 01:00 -
 31/05/2015 01:00

End of Document