



GREEN 4 USE OF DIFFERENT TICKET STOCK

green4
SOLUTIONS



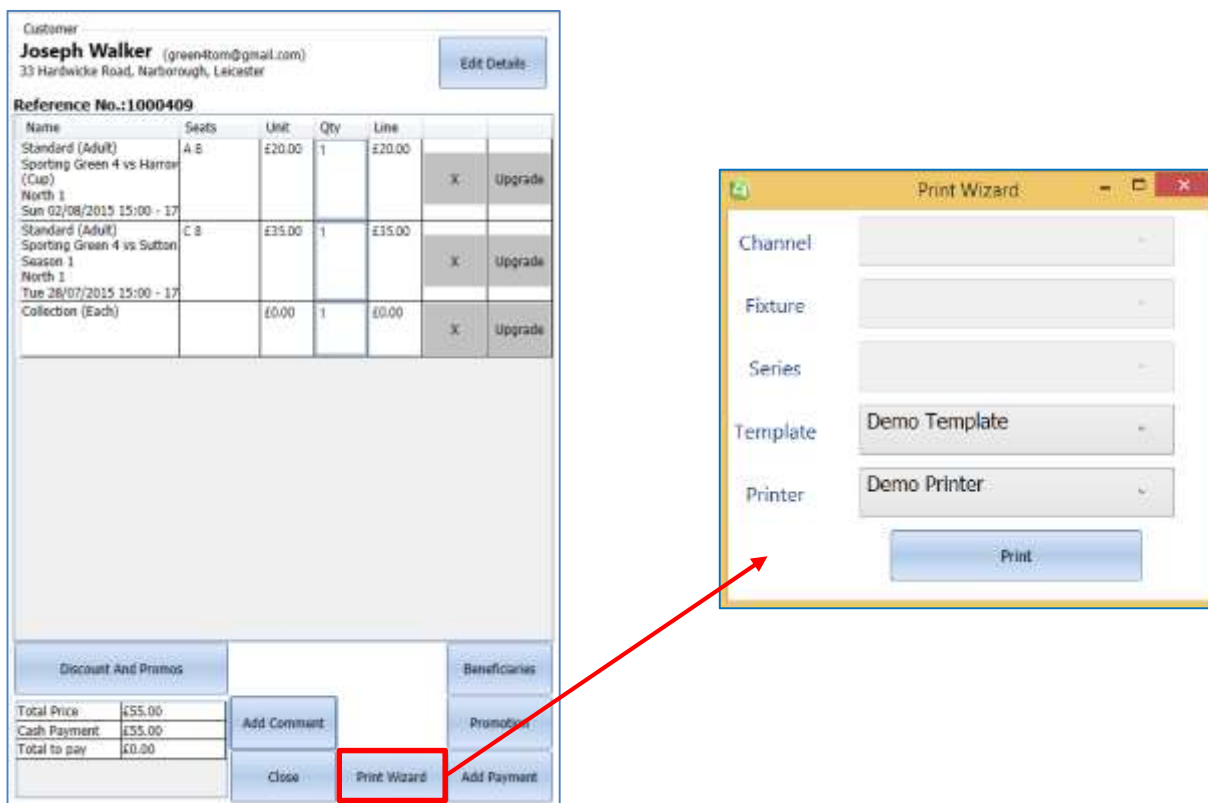
USE OF DIFFERENT TICKET STOCK

At times tickets may be sold for different events and competitions which may require different types of ticket styles to be sold and printed within a single transaction. The features of tickets (known as Print Media) often change depending on the type of ticket. For example a stock of league fixture tickets may have the league badge and sponsors on whereas a stock of cup fixture tickets may have the cup symbol and sponsors on.

Within the POS different stocks of tickets that have contrasting Print Media can be managed and printed as part of a single transaction.

PRINTING TICKET STOCK IN THE POS

If tickets in a single booking are to be printed which have the same Print Media, for example they are part of the same stock then after completing the payment for a booking within the POS the Print Wizard button can be selected. This will allow the operator to select the Print Transform (Template) and appropriate Printer to be used to print all of the tickets within the booking.



However, if there are two different stock types of tickets in the booking that have contrasting Print Media, for example a League and Cup ticket, these must be printed separately via the use of different printers, (or you can change the actual ticket stock in the printers). This is done by firstly completing the booking after payment has been taken.

The booking should then be found by selecting the Find Booking tab which is highlighted below.



Upon finding the booking the Booking Details window should be opened.

The bottom of the Booking Details window will show information related to each ticket purchased, including its Print status.

The screenshot shows the 'Booking Details' window. At the top, there's a 'Booking Information' tab. Below it, booking details are listed: Reference NO: 1032184, Created On: 19/06/2015 12:12, Sales Channel: POS. The purchaser is Joseph Walker, with contact details and address. A comment section is also present. Below this is a table of ticket charges and payments. The main section is a table of tickets, with two rows highlighted in red. At the bottom, there are buttons for 'Print Vouch', 'Cancel Vouch', 'View Comment', 'View Purchaser', 'Print Wizard', 'Reprint Tickets', 'Next', 'Prev', 'Print All Tickets', 'Upgrade / Move', 'Future Ticket', and 'Update Ticket Details'.

Product	Product	Price	Beneficiary	Details	Ticket UTID	Membership
Edit	Leicester City FC Fixtures 2014/15 (Adult)	£20.00	Mr Joseph Walker	e:j.walker@green4solutions.com m:07815124432 cr:18	1000114180	
Edit	Green 4 Cup Fixtures (Adult)	£10.00	Mr Joseph Walker	e:j.walker@green4solutions.com m:07815124432 cr:18	1000114179	

Ticket UTID	Seat	Barcode No	Printed	Time Printed	Cancelled	Whitelisted	Blacklisted	Beneficiary	Card	Select
1000114180	F 9	19991000114180	No		No	No	No	Mr Joseph Walker e:j.walker@green4solutions.com m:07815124432 cr:18		<input type="checkbox"/>
1000114179	F 9	19991000114179	Yes	19/06/2015 12:22	Yes	No	No	Mr Joseph Walker e:j.walker@green4solutions.com m:07815124432 cr:18		<input type="checkbox"/>

For each ticket that is going to be printed from one stock of tickets which has a certain Print Media (For example a stock of league tickets), select the toggle button next to the applicable tickets as highlighted below.

Ticket UTID	Seat	Barcode No	Printed	Time Printed	Cancelled	Whitelisted	Blacklisted	Beneficiary	Card	Select
1000114180	F 9	19991000114180	No		No	No	No	Mr Joseph Walker e:j.walker@green4solutions.com m:07815124432 cr:18		<input type="checkbox"/>

When all the appropriate toggle buttons have been selected, choose Print Wizard. From here it will be possible to select the Template and the Printer that is associated to the stock of tickets that have the intended Print Media for the selected ticket type.

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Booking Details

Booking Information

Booking Changes

Reference NO: 1032184

Created On: 19/06/2015 12:12

Sales Channel: POS

Purchaser

Name: **Joseph Walker**

Customer Reference: 18

Email: j.walker@green4solutions.com

Address: High Street, Lutterworth , Leicestershire

Zip/Postal Code: LE193LW

Comment:

Ticket Charges	£0.50			
Cash Payment	£30.50			
Total to pay	£0.00			

Product	Product	Price	Beneficiary	Details	Ticket UTID	Membership
Edit	Leicester City FC Fixtures 2014/15 (Adult)	£20.00	Mr Joseph Walker	e.j.walker@green4solutions.com m:07815124432 cr:18	1000114180	
Edit	Green 4 Cup Fixtures (Adult)	£10.00	Mr Joseph Walker	e.j.walker@green4solutions.com m:07815124432 cr:18	1000114175	

Ticket UTID	Seat	Barcode No	Printed	Time Printed	Cancelled	Whitelisted	Blacklisted	Beneficiary	Card	Select
1000114180	F 9	19991000114180	No		No	No	No	Mr Joseph Walker e.j.walker@green4solutions.com m:07815124432 cr:18		<input type="checkbox"/>
1000114179	F 9	19991000114179	Yes	19/06/2015 12:22	Yes	No	No	Mr Joseph Walker e.j.walker@green4solutions.com m:07815124432 cr:18		<input type="checkbox"/>

Print Vouch

Cancel Vouch

View Comment

View Purchaser

Print Wizard

Reprint Tickets

Next

Prev

Print All Tickets

Upgrade / Move

Fixture Ticket

Update Ticket Details

Having printed the first stock type of tickets, repeat the above process but this time select the toggle of the other ticket type (For example Cup tickets) before selecting Print Wizard and choosing the template. You can then change the Printer to the one that holds the applicable stock of tickets that has the appropriate Print Media for this ticket type or you can simply change the actual ticket stock and use the same printer.

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