



GREEN 4
USING A
MANDATORY
VARIANT

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A Mandatory Variant can be used if a particular Variant must be sold along with any other Variants of a Bookable Product. For example if a Childs ticket to an event can only be sold when an Adult ticket is purchased, the Variant of Adult would have to be marked as the Mandatory Variant.

SETTING THE MANDATORY VARIANT ON THE BOOKABLE PRODUCT FORM

The Mandatory Variant is controlled on the Bookable Product form. With the appropriate Bookable Product form open. The **Mandatory Variants** flag must be set to **Yes**.

The screenshot shows the 'Bookable Product' form in Microsoft Dynamics CRM. The 'General' tab is active. The 'Name' field is 'Sporting Green 4 League Fixtures- Standard'. The 'Type' is 'Fixture'. The 'Availability' is 'Required'. The 'Mandatory Variants' checkbox is checked, highlighted with a red box. Other fields include 'Translated Name', 'Description', 'Cross Sell Product Description', 'Sequence', 'Beneficiary Requirement', 'Capacity', 'Report Category', 'Code', 'Available Offline', 'Voucher Valid Days', and 'Ticket booking fee'.

When the Variants have been added to the Bookable Product form the Mandatory Variant has to be chosen. (This is the Variant that MUST be purchased, any further Variant can only be added if the Mandatory Variant has been added).

The Mandatory Variant can easily be selected by placing a tick in the Mandatory Variant box as shown below:

The screenshot shows the 'Variants & Pricing' section of the Bookable Product form. It displays a table of variants with columns for 'Code', 'Not for Sale', and 'Mandatory Variant'. The 'Mandatory Variant' checkbox is checked for the 'Sportin Green 4 League Fixtures- Standard (Adult)' variant, highlighted with a red box.

	Code	Not for Sale	Mandatory Variant
Sportin Green 4 League Fixtures- Standard (Adult)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Sportin Green 4 League Fixtures- Standard (Junior)		<input type="checkbox"/>	<input type="checkbox"/>
Sportin Green 4 League Fixtures- Standard (Senior)		<input type="checkbox"/>	<input type="checkbox"/>

After completing the above tasks **Save** the Bookable product form.

THE MANDATORY VARIANT AND THE POS

When selecting the Variant and Quantity of the Product that has the Mandatory Variant associated to it in the POS, the quantity of the chosen Mandatory Variant will be automatically displayed as 1. Any further Variants to be purchased can then be added alongside the Mandatory Variant. It is also possible to increase the quantity of the Mandatory Variant if this is applicable. The Mandatory Variant is highlighted in the example below.

StadiumTest
D1, SH1

Cash SkimTill Report

Current BookingFind BookingFind SeatTabsCustomerCouponCashless AccountsMembershipsOtherAccess Gate

Fixtures>Sporting Green 4 vs Lichford Lions>Standard

Standard (Adult)	QTY: - 1 +
£ 30.00	
1 Person(s)	
Standard (Junior)	QTY: - 0 +
£ 15.00	
1 Person(s)	
Standard (Senior)	QTY: - 0 +
£ 10.00	
1 Person(s)	

CONTINUE

If there is an attempt to purchase other Variants without the Mandatory Variant being included, an error message will appear when payment is attempted. This will prevent the Operator from finalising the booking and will instruct them which Variant is required.

Message

The following product(s) require one of the specified types to be added to the booking:
Sporting Green 4 League Fixtures- Standard 10/3/2015 3:00 PM :- Adult;

OK

END OF DOCUMENT